

# Environmental Management Systems (EMS) Workshop series

## Developing High Performance Teams (Example green or emergency response teams)



Environmental Management Systems or EMS are consistently promoted by CAST as the surest method of systematically managing your property's environmental impact, conserving on consumption of water and energy resources thus improving the bottom line, and developing your property's social standing in the community through staff participation, motivation and creativity.

The success of an EMS at your property is dependent upon good team work, healthy inter-personnel relationships and an understanding of the mission and purpose. Teams, where they exist, have either been very successful at implementing the environmental management policy and/or responding to emergencies or have failed to do either because of continuous in-fighting or lack of training. Help your team members develop important inter-personal skills and learn the key techniques for putting aside divisive behaviours and getting the job done. The success of your business depends upon it!



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This is a one day workshop designed for all travel and tourism businesses and their employees

### *Who should attend?*

- CEOs, General Managers
- Heads of departments, Supervisors and other Hotel staff
- Staff of tourism boards, ministries
- Persons interested in EMS for sustainable tourism businesses

### *Cost per person:*

- \$150 (CHA Member participants)
- \$185 (CHA Non-Member participants)
- Group discounts of 10% available for more than 3 persons attending per organization

*Includes a publication and course materials*

**Book your space now! Download your registration forms at**  
[www.cha-cast.com](http://www.cha-cast.com)

(Contact CAST for your organization's custom designed course.  
Advertised prices may vary)

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